

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number: 10/672,777

Confirmation Number: 9674

Filing Date: September 26, 2003

Applicant(s): Bradford Austin Fisher et al.

Entitled: RELATIONSHIP MANAGEMENT FOR
CONTACT STALENESS

Examiner: BELANI, KISHIN G

Group Art Unit: 2443

Attorney Docket No.: RSW920030123US1 (7161-111U)

Mail Stop Amendment
Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the non-final Official Action mailed August 1, 2011 (the "Latest Non-Final Office Action"), please enter the following amendments into the above-referenced patent application (the "Patent Application") and further please consider the following remarks establishing the patentability of the claims of the Patent Application.

Amendments to the Claims are reflected in the listing of claims that begins
on page 3 of this paper.

Remarks/Arguments begin on page 7 of this paper.